



Ref. No.: _____

Date : _____

Report of Action Taken on Feedback by the Institution (2022-2023)

Acting on the feedback received through the online feedback portal, as well as the valuable suggestions of the IQAC members and the college faculty, students, office, and alumni, the college made a concerted effort to upgrade its infrastructure and facilities and introduce new amenities in this academic session.

Feedback from Students	Action taken
Some students were missing classes because of being unaware of college routine and notices	A Digital Display Board was installed in front of the main entrance to the building.
A few differently-able students faced difficulty in climbing stairs to attend classes	Elevator installation in the college, already under way, was completed, and the elevator became functional. 'Divyangjan' facilities such as ramps and a toilet for the differently able were also commissioned by June 2023.

Feedback from Teachers	Action taken
Need for guidelines on the new curriculum, aligned with the National Education Policy (2020), and introduced by the university	A One-Day Seminar on NEP 2020 was organized by the college in collaboration with Sivanath Sastri College, with eminent educationists as Resource Persons.
The issues of Gender, Ethics, Human Rights etc. in curriculum need to be complemented by different events and programmes that focus on these areas	With necessary permission from the Principal, the IQAC, in collaboration with other departments and sub-committees, organized Special Lectures, Talks, and Seminars on Ethics, Gender, Human Rights, Constitutional Values, and other related cross-cutting issues complementing the prescribed course syllabi.



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Feedback from the Office	Action taken
Difficulties faced due to inadequate space in the office	An upper floor was added to the college office, and the entire office was renovated and upgraded with the latest digital facilities.

Feedback from the Alumni	Action taken
Permission sought to undertake more community outreach activities	<p>Health awareness programmes and medical camps were organized by the St. John's Ambulance Division and the Alumni Association of the college, as part of the institution's commitment to serve the local community. The local KMC Ward Councillor, Mrs Chaitali Chattopadhyay, extended help in organizing a health awareness camp in the Kankulia Rail Gate community.</p> <p>On 24 March 2023, the Alumni Association organized a free Health Check-Up Camp in collaboration with the St John Ambulance division of the college and Bigyanganj Educational Society, where approximately 250 people availed the free service.</p>



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