



Ref. No.: _____

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Report of Action Taken on Feedback by the Institution (2021-2022)

The college's earnest efforts to collect feedback from all its stakeholders – students, employees, and alumni – resulted in **the introduction of an institutional online feedback portal in the academic session 2021-2022**. The comments, grievances, and suggestions received were analysed systematically and meticulously, to upgrade college facilities and introduce new amenities. The online feedback portal contributes to the overall upgradation of the college facilities as well as a better learning environment.

Feedback from Teachers	Action taken
Need for thorough sanitization of campus before reopening after Covid-induced lockdown	Thorough sanitization of the college premises was done by the Kolkata Municipal Corporation before classes in the physical mode resumed in November, 2021.
Need for strict maintenance of Covid protocols on campus	A core team was formed with senior teachers to monitor health safety within the campus and identify and help students and staff if they fell sick. Students were directed through notices to continue wearing masks, using hand sanitizers, and maintaining physical distance within the classroom and in the college premises.
Introducing yoga training for students to safeguard health and boost immunity	A six-week Yoga Training Session was conducted by a certified Yoga instructor from 28.05.2022 to 02.07.2022.
Need for institutional measures to support research among the faculty	Financial assistance (academic grant) was provided to the faculty for participation and presentation in seminars and conferences, and publishing their research.

Feedback from Students	Action taken
Financial support required by economically disadvantaged students to continue studies	29 students were provided with financial support by the college under the Students Aid Fund. Fees concession were also provided to students.
Need permission to organize social outreach activities, post reopening of college	With necessary permission from the Principal, the students of the college organized different Community Outreach activities like 'Post-Covid



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	Awareness Walk', 'Distribution of Educational Stationery' free of cost to local underprivileged children, considering the difficulties faced by people while returning to a 'new normal.'
More sports equipment required for students	Several indoor sports equipment like TT boards, basket balls, carom boards etc. were bought to refurbish the students' common room.

Feedback from Alumni	Action taken
Members of the college Alumni Association sought Principal's permission to organize a post-Covid awareness and sanitization programme in the college	On 16 March 2022 the Association, in collaboration with the Bagbazar Proximity Designer Welfare Society, organized the programme in which hand sanitizers and masks were distributed free of cost among students, teachers and other attendees of the programme.



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